Dear Philadelphia Water Customer:

You are receiving this letter as a first notification that a Water Department construction job is soon to begin in your neighborhood. The blocks listed below are the blocks on which work will soon take place; however, as a neighbor in the same community, we want you to be aware of possible traffic disruptions and delays while this work is ongoing.

This project is part of the overall Green Infrastructure Initiative implemented by City of Philadelphia to improve the stormwater management of your neighborhood. Green stormwater infrastructure includes a range of soil-water-plant systems that intercept storm water, infiltrate a portion of it into the ground, evaporate a portion of it into the air, and in some cases release a portion of it slowly back into the sewer system. Prior to work starting on each of these blocks, residents directly impacted by this work will receive an additional hand delivered letter to their home alerting them that work is soon to begin in:

<table>
<thead>
<tr>
<th>Street</th>
<th>From</th>
<th>To</th>
<th>Type of Work</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lebanon Ave</td>
<td>N. 68th St</td>
<td>N 67th St</td>
<td>Stormwater Management</td>
</tr>
<tr>
<td>N 68th St</td>
<td>Haddington Ln</td>
<td>Lebanon Ave</td>
<td>Stormwater Management</td>
</tr>
<tr>
<td>Leeds St</td>
<td>N. 68th St</td>
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</tr>
</tbody>
</table>

Contractor: JPC Group, Inc  
Date: 11/18/2019 – 05/18/2020  
Project Name: #50110 Morris Park North

- During normal working hours (7:00am-3:30pm) it may be necessary to close the street
- Trash should be placed at the curb as regularly scheduled
- The Water Department has assigned an engineer and inspector to the project who will be on-site every day
- Our engineer and inspector will ensure that the work proceeds in a safe and workmanlike manner
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying him/her as a Water employee
- The inspector will notify you one day in advance of any scheduled water shut-offs, of which several may be required over the course of the project

If you are unable to contact the inspector at the job site, or have any other questions, please contact me at the number listed below between 8:00am-4:30pm Monday through Friday. Should an emergency occur, please call the Water Department hotline at (215) 685-6300. Further information about Philadelphia Water Construction can be found at www.phila.gov/water/notifications. Questions can be sent to waterinfo@phila.gov.

Very truly yours,
Jovan Como  
Division Engineer  
215-685-6357
Project Number S-50110-G

Construction of Green Stormwater Infrastructure (GSI) and Lining of Sewers.

Anticipated Start Date: November 2019
Anticipated Completion Date: July 2020

Why are we doing this project?
State and federal regulations require Philadelphia to reduce the pollution entering our rivers when excess stormwater causes sewer overflows. Green City, Clean Waters is a program designed to meet those regulations and invest in neighborhoods across the city by creating stormwater infrastructure that incorporates green space.

In addition to water quality benefits, green tools used by Green City, Clean Waters provide a number of community benefits. New green spaces have been found to improve the value of homes and encourage outdoor recreation while reducing stress, noise, air pollution and litter in neighborhoods.

What is green stormwater infrastructure?
Green stormwater infrastructure (GSI) uses materials such as plants, soil, stone, and special pavement to slow, filter and soak up water during storms. This project includes the following types of stormwater infrastructure:

**Underground Storage** – Underground or subsurface storage refers to spaces that store stormwater underground. Typically, a rectangular bed is cut in the street or sidewalk. The bed is lined with special fabric and then filled with stone or gravel and sometimes plastic storage pipes.

**Rain Garden** – A rain garden is a planted, shallow depression designed to catch and filter stormwater runoff from a downspout or nearby paved areas, such as streets. The plants in the rain gardens are generally hardy, native species that can thrive in extremely wet and dry weather.

What is Sewer Lining?
The sewers that carry wastewater and stormwater from houses and businesses on your street are showing wear and need to be upgraded. Sewer system failures can lead to significant inconveniences such as flooding and water service shutoffs. We are proactively lining sewers below the streets with special materials to avoid those issues. This approach avoids the major construction and digging involved in total sewer replacement while significantly reducing the chance of leaks or sewer back-ups, which can occur during storms.

Areas impacted by construction:
- Lebanon Ave from 68th to 67th Street
- 67th Street from Lebanon Ave to Haddington St.
- Leeds Street from 68th St. to 66th St.
- North Morris Park
Who Should I Call With Questions? If you have questions about work in your neighborhood, please contact our Customer Information Unit at (215) 685.6300, waterinfo@phila.gov or on the website www.phila.gov/water

Frequently Asked Questions (FAQs)

With all construction there is a level of inconvenience. Philadelphia Water is working to minimize construction impacts. Please refer to our Frequently Asked Questions for more information:

**Q:** Will I lose water service during construction?

**A:** Minor disruptions of water service are anticipated during construction, resulting in the loss of water service for 1-2 hours while house connections to new pipes are made and for 4-8 hours while water main connections are completed. Residents will be notified when water service outages are anticipated.

**Q:** Will other utilities be interrupted during construction?

**A:** No disruption of utilities is anticipated during this construction period.

**Q:** What are the hours of construction?

**A:** Typical construction hours are from 7:00 a.m. to 4:00 p.m. but can vary seasonally.

**Q:** How dusty will my street be during construction?

**A:** All construction work is subject to dirt and dust, but we try to keep it to a minimum. At the end of each work day, the contractor will be responsible for keeping the site clean.

**Q:** Will trees be protected during construction?

**A:** A tree specialist will assess all trees in the project area prior to construction to identify measures to protect the trees.

**Q:** Will SEPTA service in the area be impacted?

**A:** Yes. Bus Route 105 along 68th Street and Bus Route 65 along 66th Street. Visit SEPTA.org for more information.

At Right: Graphic rendering of completed work in Morris Park adjacent to 68th Street.