

09/12/2023

Dear Philadelphia Water Customer:

You are receiving this letter as a notification that a Philadelphia Water Department (PWD) construction job is beginning in your neighborhood. PWD has identified the water mains below as those that need to be replaced, to increase service reliability and reduce the chance of breakages.

Our work will take place in the coming months on the blocks listed below, in your neighborhood. **As a neighbor in this community, you will not be directly impacted by the work;** we do want you to be aware of possible traffic disruptions and delays while this work is ongoing. This project will take place at these locations:

<b>Street</b>	<b>From</b>	<b>To</b>	<b>Type of Work</b>
Jefferson St.	N. Broad St.	N. 13 <sup>th</sup> St.	Water Main Relay
Master St.	N. 16 <sup>th</sup> St.	N. 15 <sup>th</sup> St.	Water Main Relay
Master St.	N. Broad St.	N. 13 <sup>th</sup> St.	Water Main Relay
Thompson St.	N. 17 <sup>th</sup> St.	N. Broad St.	Water Main Relay
N. Broad St.	Thompson St.	Master St.	Water Main Relay
N. Carlisle St.	Poplar St.	W. Girard Ave.	Water Main Relay

**PWD Project Name & Website:** #20525 Broad / Carlisle | [water.phila.gov/20525](http://water.phila.gov/20525)

**Contractor:** Carusone Construction, Inc.

**Estimated Project Dates:** October 2023 – October 2024

- During normal working hours (7:00am-3:30pm), it may be necessary to close the street
- Trash and recycling should be placed at the curb as regularly scheduled
- This project has both an engineer and inspector who will be on-site regularly to ensure that the work proceeds in a safe and professional manner
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying them as a PWD employee; their contact information is also on the Project Page site listed above
- If a water service line needs to be shut-off, the inspector will notify your block one day in advance

If you are unable to contact the inspector at the job site, or have any other questions, please contact the engineer at the number listed below between 8:00 a.m. - 4:30 p.m. Monday thru Friday. Should a water emergency occur, please call the Water Department at 215-685-6300. **Further information about this project can be found at [water.phila.gov/20525](http://water.phila.gov/20525).**

*Sincerely,*  
Shyam Thomas, Division Engineer  
215-685-6359

John C. Anderson, Assistant Engineer  
267-236-5769

*If you need a copy of this information in another language, please call the number above.  
Si desea una copia de esta información en español, llámenos al número indicado arriba.*