

12/16/2021

Dear Philadelphia Water Customer:

You are receiving this letter as a notification that a Water Department construction job is soon to begin in your neighborhood. The blocks listed below are the blocks on which work will soon take place; as a neighbor in the same community, we want you to be aware of possible traffic disruptions and delays while this work is ongoing.

We have identified the water mains below as those that should be replaced. PWD is installing new water pipes that carry water to homes and businesses, to increase service reliability and reduce the chance of breakages. Prior to work starting on each of these blocks, residents directly impacted by work will receive an additional hand delivered letter to their home.

<u>Street</u>	<u>From</u>	<u>To</u>	<u>Type of Work</u>
Ferndale St.	Hartel Ave.	Rhawn St.	Water Main
Hartel Ave.	Ferndale St.	Dead End St. east of Bingham St.	Water Main
Bingham St.	Lansing St.	Hartel Ave.	Water Main
Lansing St.	Rising Sun Ave.	Bingham St.	Water Main

Project Info: #20608 Ferndale / Hartel

Contractor: Seravalli Construction

Project Dates: Estimated December 2021 - September 2022

- During normal working hours (7:00am-3:30pm) it may be necessary to close the street
- Trash should be placed at the curb as regularly scheduled
- The Water Department has assigned an engineer and inspector to the project who will be on-site every day
- Our engineer and inspector will ensure that the work proceeds in a safe and workmanlike manner
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying him/her as a Water employee
- The inspector will notify you one day in advance of any scheduled water shut-offs, of which several will be required
- Water shut-offs typically take place in the morning hours starting at 9:00am and may last 2 to 8 hours, depending on the complexity of the work

If you are unable to contact the inspector at the job site, or have any other questions, please contact the engineer at the number listed below between 8:00 a.m. - 4:30 p.m. Monday thru Friday. Should a water emergency occur, please call the Water Department hotline at (215) 685-6300. Questions can be sent to waterinfo@phila.gov.

Further information about this project and PWD Construction can be found at water.phila.gov/20608.

Sincerely,
Gary Seifert
Division Engineer
215-685-6363

*If you need a copy of this information in another language, please call the number above.
Si desea una copia de esta información en español, llámenos al número indicado arriba.*