

Laundromat Surcharge

What You Should Know



What is a Surcharge?

A Philadelphia Water Department (PWD) surcharge is assessed to recover the costs of treating a customer's wastewater when its strength exceeds that of normal residential wastewater. For specific information about surcharges, and surcharge bill calculation, please go to the PWD's Industrial Waste & Backflow Compliance (IWBC) webpage at: <http://www.phila.gov/water/iwu>



Surcharge for Laundromats

Historic sampling investigations conducted by the Philadelphia Water Department evaluated the strength of laundromat wastewater to develop a standard surcharge for these businesses. Effective September 1, 2023 this surcharge rate (subject to change) is \$0.66438 per hundred cubic feet of wastewater (one hundred cubic feet of water = 748 gallons). This factor is multiplied by the metered water usage at your place of business to calculate the billed surcharge.

Who gets a Laundromat Surcharge?

The laundromat surcharge is applied to any commercial establishment providing wet laundering services to its customers, including but not limited to:

- Self-serve, Coin Operated Laundromats
- Drop-off Laundry Service Locations
- Dry Cleaner/Laundry**

**A business *only* providing dry cleaning services is not subject to the laundromat surcharge.

Questions about your bill? Contact WRB at:

Water Revenue Bureau
Major Accounts Unit
1401 JFK Blvd., Rm 200
Philadelphia, PA 19102
Phone: 215-683-8825

Surcharge Questions? Contact IWBC at:

Philadelphia Water Department
Industrial Waste & Backflow Compliance
1101 Market Street, 6th Floor
Philadelphia, PA 19107
Web: <http://www.phila.gov/water/iwu.html>
Phone: 215-685-6236

