

Using HELP loans to replace Lead Service Lines

Philadelphia Water administers a zero interest loan for the replacement of Lead Service Lines.

In the City of Philadelphia, water service lines and sewer drainage pipes are the responsibility of the homeowner. If you have a water service line made of lead, you may qualify for the **Homeowner's Emergency Loan Program (HELP)**. The money loaned for replacement of a lead service line will be at a zero (0) interest rate and payable over a sixty (60) month period.

Eligibility Guidelines:

- The property must be a residential dwelling and cannot have any more than four units.
- The property's water bill must be current. Money owed cannot exceed two (2) billing cycles. If there is an arrearage, the payment agreement with the Water Revenue Bureau must be current for at least six (6) months.
- The property must have an operable AMR water meter.



