

4/18/2023

Dear Philadelphia Water Customer:

You are receiving this letter as a notification that a Water Department construction job is soon to begin in your neighborhood. The blocks listed below are the blocks on which work will soon take place; however, as a neighbor in the same community, we want you to be aware of possible traffic disruptions and delays while this work is ongoing.

PWD has identified the water mains below as those that need to be replaced, in order to increase service reliability and reduce the chance of breakages. Prior to work starting on each of these blocks, residents directly impacted by this work will receive an additional hand delivered letter to their home alerting them that work is soon to begin.

Street	From	To	Type of Work
Horrocks St.	Napfle Ave.	Loney St.	Water Main Relay
Brier St.	Glendale Ave.	Borbeck Ave.	Water Main Relay
Loney Street	Large St.	Bustleton Ave.	Water Main Relay
Griffith St.	Large St.	Bustleton Ave.	Water Main Relay
Borbeck Ave.	Large St.	Bustleton Ave.	Water Main Relay
Chandler St.	Large St.	Horrocks St.	Water Main Relay
Hartel Ave.	Large St.	Horrocks St.	Water Main Relay
Lansing St.	Castor Ave.	Large St.	Water Main Relay
Glendale Ave.	Castor Ave.	Large St.	Water Main Relay
Napfle Ave.	Castor Ave.	Horrocks St.	Water Main Relay
Large St.	Napfle Ave.	Hartel Ave.	Water Main Relay

Project Info: #20563 Horrocks / Loney | water.phila.gov/20563

Contractor: Seravalli Construction, Inc.

Estimated Project Dates: April 2023 – November 2024

- During normal working hours (7:00am-3:30pm) it may be necessary to close the street
- Trash should be placed at the curb as regularly scheduled
- The Water Department has assigned an engineer and inspector to the project who will be on-site every day
- Our engineer and inspector will ensure that the work proceeds in a safe and workmanlike manner
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying him/her as a Water employee
- The inspector will notify you one day in advance of any scheduled water shut-offs
- Water shut-offs typically take place in the morning hours starting at 9:00am and may last 2 to 8 hours

If you are unable to contact the inspector at the job site, or have any other questions, please contact the engineer at the number listed below between 8:00 a.m. - 4:30 p.m. Monday through Friday. Should a water emergency occur, please call the Water Department hotline at (215) 685-6300. Questions can be sent to waterinfo@phila.gov. **Further information about this project can be found at water.phila.gov/20437.**

Sincerely,
Anoop George
Project Engineer
215-301-5494

If you need a copy of this information in another language, please call the number above.