

11/30/2021

Dear Philadelphia Water Customer:

You are receiving this letter as a notification that a Water Department construction job is soon to begin in your neighborhood. The blocks listed below are the blocks on which work will soon take place; as a neighbor in the same community, we want you to be aware of possible traffic disruptions and delays while this work is ongoing.

We have identified the water mains below as those that should be replaced due to age and material. PWD is installing new water pipes that carry water to homes and businesses, to increase service reliability and reduce the chance of breakages. Prior to work starting on each of these blocks, residents directly impacted by this work will receive an additional hand delivered letter to their home alerting them that work is soon to begin.

<u>Street</u>	<u>From</u>	<u>To</u>	<u>Type of Work</u>
Ashton Rd.	Willits Rd.	Tolbut St.	Water Main
Tolbut St.	Ashton Rd.	Tremont St.	Water Main
Tremont St.	Tolbut St.	Maxwell St.	Water Main
Maxwell St.	Ashton Rd.	Tremont St.	Water Main

Project Info: #20585 Ashton / Maxwell

Contractor: Seravalli Construction

Project Dates: December 2021 – October 2022

- During normal working hours (7:00am-3:30pm) it may be necessary to close the street
- Trash should be placed at the curb as regularly scheduled
- The Water Department has assigned an engineer and inspector to the project who will be on-site every day
- Our engineer and inspector will ensure that the work proceeds in a safe and workmanlike manner
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying him/her as a Water employee
- The inspector will notify you one day in advance of any scheduled water shut-offs, of which several will be required
- Water shut-offs typically take place in the morning hours starting at 9:00am and may last 2 to 8 hours, depending on the complexity of the work

If you are unable to contact the inspector at the job site, or have any other questions, please contact me at the number listed below between 8:00am-4:30pm Monday thru Friday. Should an emergency occur, please call the Water Department hotline at (215) 685-6300. Further information about Philadelphia Water Construction can be found at www.phila.gov/water/notifications. Questions can be sent to waterinfo@phila.gov.

Sincerely,
Walid EL-Morshedy
Division Engineer
215-685-6359

*If you need a copy of this information in another language, please call the number above.
Si desea una copia de esta información en español, llámenos al número indicado arriba.*