

6/3/2022

Dear Philadelphia Water Customer:

You are receiving this letter as a notification that a Water Department construction job is soon to begin in your neighborhood. The blocks listed below are the blocks on which work will soon take place; however, as a neighbor in the same community, we want you to be aware of possible traffic disruptions and delays while this work is ongoing.

PWD has identified the water mains below as those that need to be replaced, in order to increase service reliability and reduce the chance of breakages.

<u>Street</u>	<u>From</u>	<u>To</u>	Type of Work
Norcom Road	Comly Road	Woodhaven Road	Water Main Relay
Normandy Drive	Nautilus Road	Norcom Road	Water Main Relay
Normandy Drive	Nightingale Road	Nautilus Road	Water Main Relay
Normandy Drive	Nestor Road	Neptune Road	Water Main Relay
Nautilus Road	Normandy Drive	Norcom Road	Water Main Relay
Newberry Road	Nightingale Road	Norcom Road	Water Main Relay
Nightingale Road	Newberry Road	Norcom Road	Water Main Relay
Nestling Road	Normandy Drive	Woodhaven Road	Water Main Relay
Nestor Road	Normandy Drive	Woodhaven Road	Water Main Relay

<u>Project Info</u>: #20589 Norcom / Newberry <u>Contractor</u>: Seravalli Construction, Inc.

Estimated Project Dates: June 2022 – October 2024

- During normal working hours (7:00am-3:30pm) it may be necessary to close the street
- Trash should be placed at the curb as regularly scheduled
- The Water Department has assigned an engineer and inspector to the project who will be on-site every day
- Our engineer and inspector will ensure that the work proceeds in a safe and workmanlike manner
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying him/her as a Water employee
- The inspector will notify you one day in advance of any scheduled water shut-offs, of which several will be required over the course of the project
- Water shut-offs typically take place in the morning hours starting at 9:00am and may last 2 to 8 hours

If you are unable to contact the inspector at the job site, or have any other questions, please contact the engineer at the number listed below between 8:00 a.m. - 4:30 p.m. Monday thru Friday. Should a water emergency occur, please call the Water Department hotline at (215) 685-6300. Questions can be sent to waterinfo@phila.gov. Further information about this project can be found at water.phila.gov/20589.

Sincerely, Gary Seifert Division Engineer 215-685-6363

If you need a copy of this information in another language, please call the number above. Si desea una copia de esta información en español, llámenos al número indicado arriba.