



November 2025

Dear PWD Customer, Property Owner, or Current Occupant,

This is the first in a series of letters to let you know that we are preparing a **project** in your neighborhood. This project is called **Richmond / Venango (PWD Project #20633)**. The contractor assigned to this job is **CONTRACTOR NAME**.

Construction is Estimated to Start Spring 2026

Construction dates may change. An additional letter will be sent when construction is scheduled. PWD will alert you before planned service interruptions.

Reason for Project

PWD Project #20633 will include the following improvements:

- **New Water Mains** to increase service reliability & reduce emergency
- **Possible Lead Service Line Replacement:** Homes with confirmed lead services lines are eligible for free replacements. (This work only happens on blocks receiving new water mains.)

Stay updated on project details on the PWD project page: water.phila.gov/20633

Contact Water.Construction@phila.gov with questions. Call the Water Department hotline at (215) 685-6300 for any emergencies.

Construction Locations	New Water Main	New Sewer
Richmond St. from E. Westmoreland St. to E. Tioga St.	✓	
Venango St. from Richmond St. to Balfour St.	✓	

Sincerely,

Philadelphia Water Department
1101 Market Street, 6th Floor
Philadelphia, PA 19107

For information on **lead**, visit water.phila.gov/lead

Curious about construction? **PWD's Construction Newsletter** sends quarterly updates to residents who sign up with their zip code. Sign up at water.phila.gov/projects-news