

WORK NO. 20663

4/15/2021

StreetFromToType of WorkHunting Park Ave.N. 29th St.W. Westmoreland St.Water Main Relay

Dear Philadelphia Water Department customer and neighbor,

I am writing to alert you that the Philadelphia Water Department (PWD) will begin construction activities in your neighborhood in the near future at the above location. The water mains located in the street listed above were damaged during the recent water main break. They must be replaced to safeguard your water and sewer services, and to prevent leaks or breaks from flooding and damaging city streets and private property.

PWD has hired a private contractor, **JPC Group, Inc.** to complete the above project. The work is scheduled to start on Monday, April 12<sup>th</sup>, 2021.

The contractor will schedule a photographer to visit the job site to record all exterior existing conditions prior to the start of construction. This will help to avoid potential disputes between the contractor and property owners, and ensure that all work sites are left in an acceptable condition upon completion of the project.

A new water main will be installed, disinfected, and tested. At the conclusion of work, the contractor will repave all pipe trench excavations in the street, and generally restore the work site to its initial condition.

Construction work, unavoidably, is never a clean or noiseless business. It can involve the use of large construction equipment to break out roads, excavate deep trenches, and haul heavy materials to and from the site. It will be necessary to temporarily store construction materials in selected areas along the street until the new water mains are installed.

Throughout construction, normal street use will be disrupted as temporary accommodations must be made for parking, vehicle and pedestrian traffic, trash pick-up and emergency access. Trench repaving and final clean-up will complete the work. Due to the extent of the damage caused by the water main break, it is necessary to close the street to through traffic.

Philadelphia Water has assigned an inspector to the project who will be on-site every day. Should you experience any problems during the course of the work please ask to talk with the inspector, Jaiva Williams (phone 267-271-4771), on the job site. The inspector will discuss the problem with the contractor and do whatever is possible to assist you.

The inspector will notify you one day in advance of any scheduled water shut-offs. Several water shut-offs will be required over the course of the project. These water shut-offs are necessary for the contractor to make connections to the new water main. Shut-offs typically take place in the morning hours and last for 2 to 8 hours depending on the difficulty involved.

If you are unable to contact the inspector at the job site or have any other questions concerning the work, **please contact me at the number listed below between 8:30 AM and 4:30 PM, Monday thru Friday**. Should an emergency occur during non-working hours, please call the Philadelphia Water Department hotline at 215-685-6300, where someone will take your call at any time.

Please keep these phone numbers handy in the event you find a need for our assistance. Thank you in advance for your patience and cooperation.

Very truly yours,

Gary Seifert Division Engineer Phone: 215-410-9271