

1/31/2023

Dear Philadelphia Water Customer:

You are receiving this letter as a notification that a Water Department construction job is soon to begin in your neighborhood. The blocks listed below are the blocks on which work will soon take place; however, as a neighbor in the same community, we want you to be aware of possible traffic disruptions and delays while this work is ongoing.

PWD has identified the water mains below as those that need to be replaced, in order to increase service reliability and reduce the chance of breakages.

<u>Street</u>	<u>From</u>	<u>To</u>	<u>Type of Work</u>
Wells St.	Frankford Ave.	Charles St.	Water Main Relay
Charles St.	Magee Ave.	Unruh Ave.	Water Main Relay

Project Info: #20668 Wells / Charles

Contractor: Seravalli Construction, Inc.

Estimated Project Dates: February 2023 – April 2023

- During normal working hours (7:00am-3:30pm) it may be necessary to close the street
- Trash should be placed at the curb as regularly scheduled
- The Water Department has assigned an engineer and inspector to the project who will be on-site every day
- Our engineer and inspector will ensure that the work proceeds in a safe and workmanlike manner
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying him/her as a Water employee
- The inspector will notify you one day in advance of any scheduled water shut-offs, of which several will be required over the course of the project
- Water shut-offs typically take place in the morning hours starting at 9:00am and may last 2 to 8 hours

Two helpful factsheets – “**Daily cleaning tips**” and “**Cleaning faucet aerators**” – can be found at water.phila.gov/lead. These contain good practices to make sure you are drinking fresh, top quality water straight from our water main.

If you are unable to contact the inspector at the job site, or have any other questions, please contact the engineer at the number listed below between 8:00 a.m. - 4:30 p.m. Monday thru Friday. Should a water emergency occur, please call the Water Department hotline at (215) 685-6300. Questions can be sent to waterinfo@phila.gov.

Further information about this project can be found at water.phila.gov/20668.

Sincerely,
Walid EL-Morshedy
Division Engineer
215-685-6359

*If you need a copy of this information in another language, please call the number above.
Si desea una copia de esta información en español, llámenos al número indicado arriba.*