



Randy E. Hayman, Water Commissioner

11/02/2020

Dear Philadelphia Water Customer:

You are receiving this letter as a notification that a Water Department construction job is soon to begin in your neighborhood. The blocks listed are the blocks on which work will soon take place; however, as a neighbor in the same community, we want you to be aware of possible traffic disruptions and delays while this work is ongoing.

PWD has identified the water mains below as those that should be replaced due to age and material. We are installing new water pipes that carry water to homes and replacing the pipes that carry out stormwater and wastewater, to increase service reliability and reduce the chance of breakages. Prior to work starting, residents directly impacted by this work will receive a hand delivered letter alerting them that work is soon to begin.

<u>Street</u>	<u>From</u>	<u>To</u>	<u>Type of work</u>
Agate St.	Clearfield St.	Allegheny Ave.	Water/Sewer
Collins St.	Allegheny Ave.	Westmoreland St.	Water/Sewer
Tulip St.	Cambria St.	Clearfield St.	Water/Sewer

Project: #40785 Agate/Collins/Tulip
Contractor: PIO Construction
Date: November 2020 – January 2022

- During normal working hours (7:00am-3:30pm) it may be necessary to close the street
- Trash should be placed at the curb as regularly scheduled
- The Water Department has assigned an engineer and inspector to the project who will be on-site every day
- Our engineer and inspector will ensure that the work proceeds in a safe and workmanlike manner
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying him/her as a Water employee
- The inspector will notify you one day in advance of any scheduled water shut-offs, of which several will be required over the course of the project
- Water shut-offs typically take place in the morning hours starting at 9:00am and may last 2 to 8 hours

If you are unable to contact the inspector at the job site, or have any other questions, please contact me at the number listed below between 8:00am-4:30pm Monday thru Friday. Should an emergency occur, please call the Water Department hotline at (215) 685-6300. Further information about Philadelphia Water Construction can be found at www.phila.gov/water/notifications. Questions can be sent to waterinfo@phila.gov.

Sincerely,
Shyam Thomas
Division Engineer
215-685-6359

If you need a copy of this information in another language, please call the number above.
Si desea una copia de esta información en español, llámenos al número indicado arriba.
Nếu quý vị muốn có một bản sao thông tin này bằng tiếng Việt, hãy gọi chúng tôi theo số máy trên đây.
假如您希望獲取該資訊的華語譯本，請撥打我們上面的電話號碼。