



Property Address:

February 2026

Dear Philadelphia Resident,

The Philadelphia Water Department (PWD) is preparing **an infrastructure project** in your neighborhood. This project is called **Alden / Media (PWD Project #40864)**. The contractor assigned is **Pio Construction**.

Construction is Estimated to Start Summer 2026

Construction dates may change. An additional letter will be sent when construction is scheduled. PWD will alert you before planned service interruptions.

Reason for Project

PWD Project #40864 will include the following improvements:

- **New Water Mains** to increase service reliability & reduce emergency breaks
- **New Sewers** to increase service reliability by reducing clogs & backups
- **Possible Lead Service Line Replacement:** Homes with confirmed lead services lines are eligible for free replacements. (This work only happens on blocks receiving new water mains.)

Stay updated on project details on the PWD project page: water.phila.gov/40864

Free Lead Service Line Replacement for Blocks with Planned Water Main Work

See chart below for blocks listed as “New Water Main.” The water service line is a pipe that carries water from one of our water mains into your home. Residential service lines belong to property owners, not the City. Service lines can be made with different materials in different sections.

This pipe is your property. However, if we discover your pipe is made of lead (or galvanized metal), **we’ll offer to replace the entire line, free of charge.**

To provide this free service, **we’ll need the property owner’s permission to access the property.** We encourage customers to sign these forms to receive this free service worth thousands of dollars.

Returning Your Form

To allow replacement, you must complete the **Service Line Replacement Authorization form**. Photocopy the form for your records, and return it in one of the following ways:

Email: take a photo or scan of your form, and send to PWDLSL@phila.gov

Mail: Send completed form to *PWD Public Affairs, Lead Service Line Replacement Program, 5th Floor, 1101 Market Street, Philadelphia PA, 19107*

Contact Water.Construction@phila.gov with questions. Call the Water Department hotline at (215) 685-6300 for any emergencies.

Philadelphia Water Department
1101 Market Street, 6th Floor
Philadelphia, PA 19107

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Construction Locations	New Water Main	New Sewer
N. Alden St. from Media St. to Lansdowne Ave.	✓	✓
Media St. from N 58th St. to N. 59th St.	✓	✓
Media St. from N 57th St. to N. 58th St.		✓



For information on **lead**, visit water.phila.gov/lead

Curious about construction? **PWD's Construction Newsletter** sends quarterly updates to residents who sign up with their zip code. Sign up at water.phila.gov/sign-up