

Work #: 40869  
Property Address:



Randy E. Hayman, Water Commissioner

3/21/2023

Dear Philadelphia Water Department Customer:

A multi-block Water Department construction job will begin soon in your neighborhood. We want you to be aware of possible traffic disruptions and delays that may occur during construction.

PWD has identified the water mains and sewer pipes below as those that need to be replaced, in order to increase service reliability and reduce the chance of breakages. Prior to work starting on each of these blocks, residents directly impacted by this work will receive an additional hand delivered letter to their home alerting them that work is soon to begin.

<b>Street</b>	<b>From</b>	<b>To</b>	<b>Type of Work</b>
St. Paul St.	N. 16 <sup>th</sup> St.	N. 17 <sup>th</sup> St.	Water Main Relay, Sewer Lining
Rowan St.	N. 15 <sup>th</sup> St.	N. 16 <sup>th</sup> St.	Water Main Relay, Sewer Lining
N. Hicks St.	W. Bristol St.	Rowan St.	Water Main Relay, Sewer Lining
N. Sydenham St.	W. Bristol St.	Rowan St.	Water Main Relay, Sewer Lining
Ruffner St.	N. 15 <sup>th</sup> St.	N. 16 <sup>th</sup> St.	Water Main Relay, Sewer Lining
W. Jerome St.	Broad St.	N. 16 <sup>th</sup> St.	Water Main Relay, Sewer Lining
N. 16 <sup>th</sup> St.	Staub St.	N. Sydenham St.	Green Stormwater Infrastructure (GSI)
W. Bristol St.	N. 15 <sup>th</sup> St.	N. 16 <sup>th</sup> St.	Water Main Relay, Sewer Lining, GSI
Staub St.	N. 16 <sup>th</sup> St.	Germantown Ave.	Water Main Relay, Sewer Lining, GSI

**Project Info:** #40869 Hicks / Rowan | [water.phila.gov/40869](http://water.phila.gov/40869)

**Contractor:** Pio Construction

**Estimated Project Dates:** March 2023 – January 2024

If this work requires us to replace a portion of your water service line to connect to the new water main – **and if your water service line is made of lead or steel – we will, upon authorization from the property owner, replace the entire water service line from the water main in the street to the meter in the basement at no charge to the property owner.** Please review the enclosed fact sheet, “**How to Check Your Service Line Material,**” to determine if the property has a lead or galvanized steel water service line. **Confirming the presence of a lead or galvanized steel water service line will help determine if the following information is applicable to this property.**

Lead from a water service line, lead solder or lead-based epoxy once used with some steel pipes can enter your drinking water. **Even very small amounts of lead can cause serious health risks, especially for pregnant women, children under six, and adults with high blood pressure and kidney problems.** All sources of lead exposure, including paint, dust, and soil, should be controlled or eliminated.

Because the property owner is responsible for the maintenance of the property’s water service line between the water main and the meter, and because Philadelphia Water Department contractors will need to access the property, we will need the property owner’s permission to complete this work. If you have confirmed that the property has a lead or galvanized steel water service line, you are the property owner, and you are interested in receiving a full water service line replacement, please sign the enclosed **Lead and Steel Service Line Replacement Authorization** now.

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Please photocopy the Authorization form for your records, and return it to us via email as a PDF to [PWDSL@phila.gov](mailto:PWDSL@phila.gov), or mail it to the attention of: PWD Public Affairs, Lead Service Line Replacement Program, 5th Floor, 1101 Market Street, Phila., PA, 19107. If you are not the property owner, please share this information with the owner. **If you have already submitted this form, you do not need to take further action. Our inspector will contact the property representative in the near future for an inspection related to this work.**

We have also enclosed “Daily cleaning tips” and “Cleaning faucet aerators” fact sheets. The fact sheets contain good practices to make sure you are drinking fresh, top quality water straight from our water main, regardless of the service line’s material.

- When a water main is replaced, our contractor is also required to replace the existing water service line between the new water main and the curb stop.
- During normal working hours (7:00 a.m.-3:30 p.m.) it may be necessary to close the street.
- Trash should be placed at the curb as regularly scheduled.
- The Water Department has assigned an engineer and inspector to the project who will be on site every day. You will be able to speak to the inspector for all concerns during the project.
- Our engineer and inspector will ensure that the work proceeds in a safe and workmanlike manner.
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying him/her as a Water Department employee.
- The inspector will notify you one day in advance of any scheduled water shut-offs, of which several will be required over the course of the project.
- Water shut-offs typically take place in the morning hours starting at 9:00am and may last 2 to 8 hours

If you are unable to contact the inspector at the job site, or have any other questions, please contact the engineer at the number listed below between 8:00 a.m. - 4:30 p.m. Monday thru Friday. Should a water emergency occur, please call the Water Department hotline at (215) 685-6300. Questions can be sent to [waterinfo@phila.gov](mailto:waterinfo@phila.gov).

Further information about this project can be found at [water.phila.gov/40869](http://water.phila.gov/40869).

Sincerely,  
Nasser Albarouki  
Division Engineer  
215-685-6348  
[Nasser.Albarouki@phila.gov](mailto:Nasser.Albarouki@phila.gov)

*If you need a copy of this information in another language, please call the number above.*

*Si desea una copia de esta información en español, llámenos al número indicado arriba.*

*Nếu quý vị muốn có một bản sao thông tin này bằng tiếng Việt, hãy gọi chúng tôi theo số máy trên đây.*

*假如您希望獲取該資訊的華語譯本，請撥打我們上面的電話號碼。*

*이 안내문의 한국어 본을 원하시면, 위에 제시된 번호로 저희에게 전화하여 주십시오.*

*Если Вы хотите получить данную информацию на русском языке, пожалуйста, звоните нам по указанному выше номеру телефона.*