

March 2026

**Dear Philadelphia Resident,**

The Philadelphia Water Department (PWD) is **preparing an infrastructure project** in your neighborhood. This project is called **Cross / Mountain (PWD Project #40935)**. The contractor assigned to this job is **Carusone Construction**.

**Construction is Estimated to Start Late 2026**

We expect construction to start in 6-9 months. Construction dates may change. An additional letter will be sent when construction is scheduled. PWD will alert you before planned service interruptions.

**Reason for Project**

PWD Project #40935 will include the following improvements:

- **New Water Mains** to increase drinking water service reliability and reduce emergency breaks
- **New Sewers** or sewer lining to increase wastewater service reliability by reducing clogs and backups
- **Possible Lead Service Line Replacement:** Homes with confirmed lead services lines are eligible for free replacements. (This work only happens on blocks receiving new water mains.)

Stay updated on project details on the PWD project page: [water.phila.gov/40935](https://water.phila.gov/40935)

**Free Lead Service Line Replacement for Blocks with Planned Water Main Work**

The water service line is a pipe that carries water from one of our water mains into your home. In Philadelphia, residential service lines are the responsibility of the property owners.

This pipe is your property. However, if we discover your pipe is made of lead (or galvanized metal), **we'll offer to replace the entire line, free of charge**. See chart below for blocks listed as "New Water Main."

To provide this free service, **we'll need the property owner's permission to access the property**. We encourage customers to sign these forms to receive this free service worth thousands of dollars.

**Returning Your Form**

To allow replacement, you must complete the **Service Line Replacement Authorization form**. Photocopy the form for your records, and return it in one of the following ways:

**Email:** take a photo or scan of your form, and send to [PWDLSL@phila.gov](mailto:PWDLSL@phila.gov)

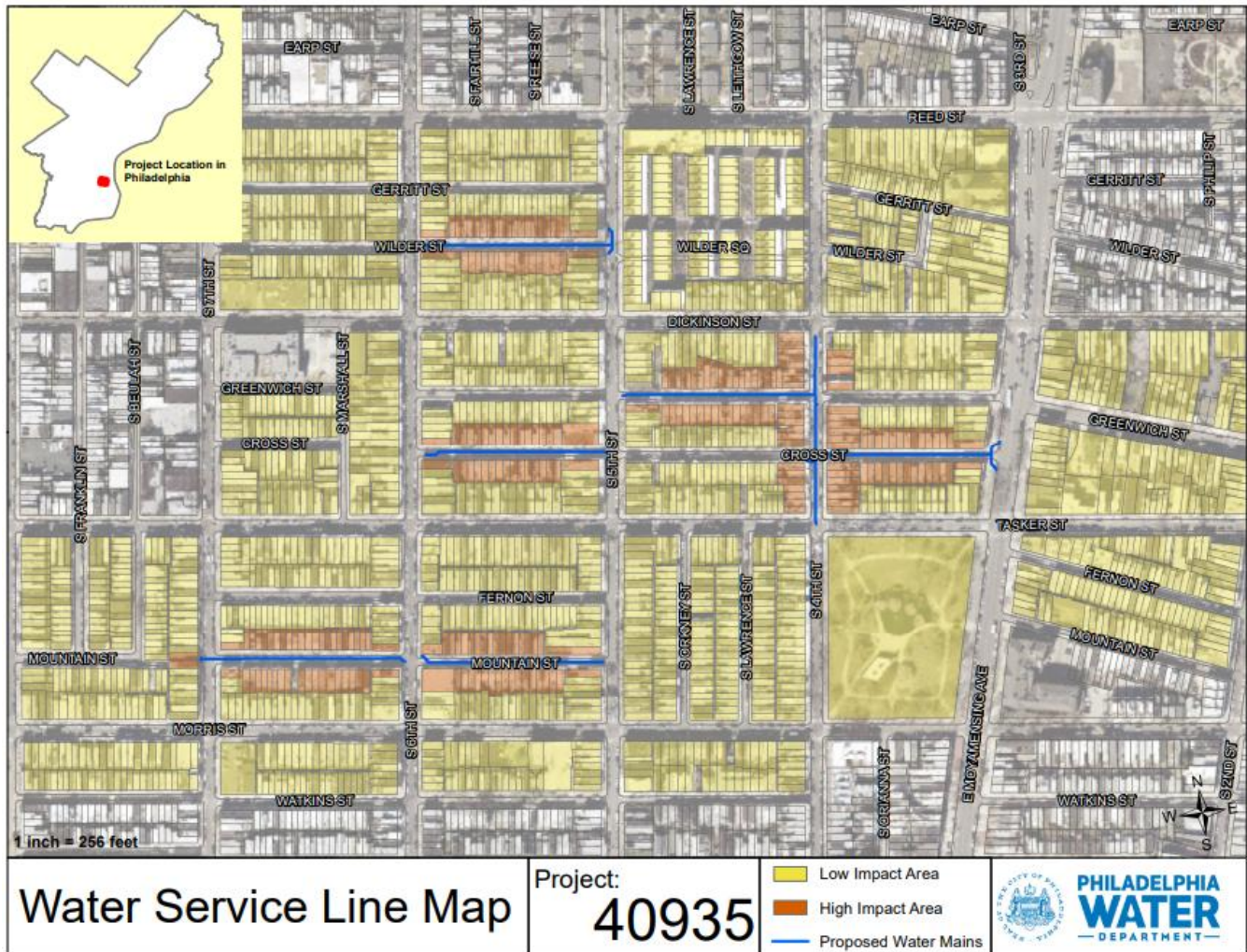
**Mail:** Send completed form to *PWD Public Affairs, Lead Service Line Replacement Program, 5th Floor, 1101 Market Street, Philadelphia, PA 19107*

Contact [Water.Construction@phila.gov](mailto:Water.Construction@phila.gov) with questions. Call the PWD Hotline at 215-685-6300 for emergencies.

**Philadelphia Water Department**  
1101 Market Street, 6<sup>th</sup> Floor  
Philadelphia, PA 19107

*(Page 1; turn over)*

Construction Locations	New Water Main	New Sewers
Greenwich St. from S. 4th St. to S. 5th St.	✓	✓
Cross St. from E. Moyamensing Ave. to S. 4th St.	✓	✓
Mountain St. from S. 5th St. to S. 7th St.	✓	✓
Wilder St. from S. 5th St. to S. 6th St.	✓	✓
S. 4th St. from Dickinson St. to Tasker St.	✓	✓
Cross St. from S. 5th St. to S. 6th St.	✓	✓



For information on **lead**, visit [water.phila.gov/lead](http://water.phila.gov/lead)

Curious about construction? **PWD's Construction Newsletter** sends quarterly updates to residents who sign up with their zip code. Sign up at [water.phila.gov/projects-news](http://water.phila.gov/projects-news)