September 2025

Dear Philadelphia Water Customer:

HILADELPHIA

You are receiving this letter because a Philadelphia Water Department (PWD) construction job is beginning in your neighborhood. Residents in the neighborhood should be aware of disruptions and delays while this work is ongoing.

PWD has identified the water mains and sewer pipes below as those that need to be replaced, in order to increase service reliability and reduce the chance of breakages. Prior to work starting on each of these blocks, residents directly impacted by this work will receive an additional hand delivered letter alerting them that work is soon to begin.

Our work will take place on the blocks listed below:

<u>Street</u>	<u>From</u>	<u>To</u>	Type of Work
N. Leithgow St.	W. Norris St.	Diamond St.	New Water Mains & Sewers
N. 2nd St.	W. Dauphin St.	W. York St.	New Water Mains & Sewers
N. Orianna St.	W. Dauphin St.	W. York St.	New Water Mains & Sewers
N. Howard St.	W. Susquehanna Ave.	W. Dauphin St.	New Water Mains
N. Hancock St.	Diamond St.	W. Susquehanna Ave.	New Water Mains

Project Info: #41018 Howard / Orianna | water.phila.gov/41018

Contractor: JPC Group

Estimated Project Dates: Fall 2025 - Fall 2026

- During normal working hours (7:00am-3:30pm), it may be necessary to close the street
- Trash and recycling should be placed at the curb as regularly scheduled
- This project has both an engineer and inspector who will be on-site regularly to ensure that the work proceeds in a safe and professional manner
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying them as a PWD employee; their contact information is also on the Project Page site listed above
- Water service line needs to be shut-off, the inspector will notify your block one day in advance

If you are unable to contact the inspector at the job site, or have any other questions, please contact the engineer at the number listed below between 8:00 a.m. - 4:30 p.m. Monday through Friday. Should a water emergency occur, please call the Water Department hotline at (215) 685-6300. Questions can be sent to waterinfo@phila.gov.

Further information about this project can be found at water.phila.gov/41018.

Sincerely, Gary Seifert PWD Division Engineer 215 685-6363