

3/1/2022

Dear Philadelphia Water Customer:

You are receiving this letter as a notification that a Water Department construction job is soon to begin in your neighborhood. The blocks listed below are the blocks on which work will soon take place; however, as a neighbor in the same community, we want you to be aware of possible traffic disruptions and delays while this work is ongoing.

We have identified the water mains and sewer pipes below as those that need to be replaced, in order to increase service reliability and reduce the chance of breakages. Prior to work starting on each of these blocks, residents directly impacted by this work will receive an additional hand delivered letter to their home alerting them that work is soon to begin.

<b><u>Street</u></b>	<b><u>From</u></b>	<b><u>To</u></b>	<b><u>Type of Work</u></b>
W. Hortter St.	McCallum St.	Quincy St.	Water and Sewer Reconstruction
N. Cherokee St.	Hortter St.	W. Johnson St.	Water and Sewer Reconstruction
W. Johnson St.	N. Cherokee St.	Germantown Ave.	Water and Sewer Reconstruction
W. Sharpnack St.	N. Cherokee St.	N. Emlen St.	Water and Sewer Reconstruction
Germantown Ave.	W. Phil-Ellena St.	W. Hortter St.	Water and Sewer Reconstruction
W. Hortter St.	Greene St.	N. Pelham Rd.	Sewer Lining

**Project Info:** #41069 Hortter / Sharpnack

**Contractor:** Seravalli Contractors, Inc.

**Estimated Project Dates:** March 2022 – March 2023

- During normal working hours (7:00am-3:30pm) it may be necessary to close the street
- Trash should be placed at the curb as regularly scheduled
- The Water Department has assigned an engineer and inspector to the project who will be on-site every day
- Our engineer and inspector will ensure that the work proceeds in a safe and workmanlike manner
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying him/her as a Water employee
- The inspector will notify you one day in advance of any scheduled water shut-offs, of which several will be required over the course of the project
- Water shut-offs typically take place in the morning hours starting at 9:00am and may last 2 to 8 hours

If you are unable to contact the inspector at the job site, or have any other questions, please contact the engineer at the number listed below between 8:00 a.m. - 4:30 p.m. Monday thru Friday. Should a water emergency occur, please call the Water Department hotline at (215) 685-6300. Questions can be sent to [waterinfo@phila.gov](mailto:waterinfo@phila.gov).

Further information about this project can be found at [water.phila.gov/41069](http://water.phila.gov/41069).

Sincerely,  
Shyam Thomas  
Division Engineer  
215-685-6350

*If you need a copy of this information in another language, please call the number above.*