DRINKING WATER WARNING
DATE DISTRIBUTED: **11/26/26**

Philadelphia Water Department
1101 Market St. 3rd Floor, Philadelphia PA 19107

For properties in the following zip codes:

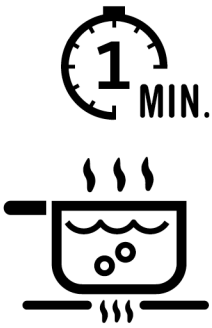
19151, 19131, 19139

Boil water before you use it.

Follow temporary instructions while treatment is corrected.

TAKE ACTION: Do not drink tap water without boiling it first.

Follow these instructions before using water for drinking, cooking, making ice, brushing teeth, washing dishes, and preparing formula.



1. Bring water to a rolling boil.
2. Let it boil for one minute.
3. Let water cool before using.

What to expect: We will notify customers in this area when the issue has been resolved. We'll provide further instructions at that time.

What Happened:

On 11/26/2026, a loss of power caused a pump failure creating a loss of positive pressure at a pumping station that serves parts of upper West Philadelphia. These conditions can allow contamination to enter the system. Until further notice, there is an increased risk of microbes, including coliform bacteria, in the water within the affected area.

What We're Doing To Fix It:

We restored pressure to the system and are flushing the system thoroughly. We are sampling finished water for the presence of coliform bacteria. We anticipate resolving the problem by November 28, 2026.

Potential Health Effects: Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice from their health care providers. General guidelines on ways to lessen the risk of exposure to contaminated water are available from **EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.**

Please share this information with people in the zip codes shown above who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You may post this notice in a public place or distribute copies by hand or mail.

For Translation (215) 685-6300

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(215) 685-6300