



2025 Water Revitalization Plan Stakeholder Advisory Group Meeting Summary

Meeting No. 8: Wednesday, April 30, 2025

Location: Fairmount Water Works Interpretive Center (640 Waterworks Dr)

Meeting Attendees:

WRP Stakeholder Advisory Group (SAG)	Philadelphia Water Department (PWD)
<ol style="list-style-type: none">1. Lindsay Christinee (she/her)2. Amy Cornelius (she/her)3. Richard Lampert (he/him)4. Raymond Lucci (he/him)5. Rozell Kenney (she/her)6. Joanne Reilly (she/her)7. Cheryl Tse (she/they) <p>Absent</p> <ol style="list-style-type: none">8. Ted Mullen (he/him)9. Su Ly (he/him)10. Dr. Joi Spraggins (she/her)11. Corey Wills (they/them)12. Walter Threadgill (he/him)13. Iola Harper (she/her)14. Kayla Akpan (she/her)	<p>Glen Abrams (he/him) Laura Copeland (she/her) Rick Orlosky (he/him) Eddie Borrelli (he/him)</p> <p>Others: Karaline Bridgeford (she/her), Brown and Caldwell Katie Porter (she/her), Brown and Caldwell Anna Kloiber (she/her), Brown and Caldwell Melody Wright (she/her), Say/Do Jennie Mummert (she/her), West Cary Group</p>

Members were provided the option to attend a pre-meeting tour of Fairmount Water Works Facility at 5:45 pm.

The meeting convened at 6:41 p.m.

Summary of meeting activities and discussion:

1. Welcome from Laura Copeland
2. Thank you to our first cohort from Glen Abrams
3. What's next with the WRP?
 - Laura presented program progress to date, including the current program status and a highlight of some of the early program milestones that occurred during the first Stakeholder Advisory Group cohort.

- Anna presented the six-month look ahead and beyond for WRP project.
 - Torresdale Finished Water Pump Station upgrades: Planned to replace aging equipment and improve reliability of water service pressure in Northeast Philadelphia.
 - Somerton Transmission Piping: A two-phase project to improve drinking water quality and flow efficiency in the Somerton Neighborhood
 - She also discussed projects planned beyond the six-month timeframe, providing an overview of future developments.
 - Lardner's Point Pump Station replacement
 - East Park Booster Pump Station replacement
 - Preparation project for Schuylkill River Crossing (SRX)
 - Queen Lane Raw Water Pump Station upgrades

4. Our Stakeholder Advisory Group Journey

- Rick reviewed the content and activities of the previous seven stakeholder advisory group meetings to date.
- Members weighed in on which meeting activities were most impactful to them. The below three meeting topics received the most “votes”:
 - Building trust in the community with a focus on advice for PWD on best ways to communicate and work with communities, neighborhood associations, etc.
 - Discussing how to communicate effectively with the general public, including development of concise and simple messaging as well as timing messaging strategically.
 - Education on drinking water system components such as pump stations and previous projects to understand all that goes into water coming out of the tap.
- Glen shared that updates to the billing system are in development which will expand PWD's capabilities to communicate with customers.

5. Pre-Meeting Survey to Inform What's Ahead

- Eddie shared that PWD is preparing to welcome new Stakeholder Advisory Group members in July 2025 and thanked current members for their contributions to the group and for what they shared in the pre-meeting survey, which received 11 of 14 responses at the time of the meeting.

- Eddie shared key dates for both the returning and new members of the Stakeholder Advisory Group, Cohort 2 memberships:
 - Returning member term: July 2025 – April 2026
 - New member term: July 2025 – April 2027
- Eddie and Karaline shared some results and themes from the feedback that members provided in the pre-meeting survey. Eddie and Karaline invited members to discuss the value of being a member and opportunities for improvement for future cohorts.
 - What members found most valuable about being a part of the group
 - Providing feedback on communications materials and strategies and seeing that feedback implemented on collateral such as the WRP Fact Sheet
 - Having a safe space to voice community concerns
 - Being a part of the group as it evolved over its inaugural two years
 - Enhanced opportunities to connect with neighbors and hear community feedback
 - Becoming a resource within their communities for PWD-related questions
 - How PWD can improve the group for future cohorts
 - Share more educational materials on the breadth of water department activities for members that joined after the first meeting, such as rate changes and stormwater management.
 - Provide a communications toolkit recognizing different members connect with their communities differently from one another. Some members identified word-of-mouth as their preferred method, while others preferred physical handouts and social media resources.
 - Key into specific demographics within the group to workshop more tailored outreach strategies for community members such as parents.
 - Prepare for returning members with a wealth of program knowledge and new members that require introductory information. Current members identified the opportunity to steward new members into the group.

- Meeting logistics are difficult for some members when the location changes each time. A consistent, central location is preferred, such as PWD Headquarters, however some members shared the strain of limited and expensive parking options.
- Consistent clarity into other group members' affiliations and attendance to promote better connectivity between members.
- More clarity into how the program is being communicated to businesses, construction & design entities, and local government officials. The focus has been on residents.

6. Keeping up with the WRP

- Laura and Glen reviewed ways for Stakeholder Advisory Group members to stay engaged with PWD and the WRP which included the newsletter, social media, events and more. A QR code was also provided for members to sign up for the newsletter if they had not yet done so.
- Laura and Glen provided information on upcoming PWD events and encouraged members to attend:
 - PWD Open House: June 7, 2025, from 10am – 2pm, at 1500 E Hunting Park
 - Water Bar Events: 12pm – 1pm at City Hall Courtyard
 - May 14, 2025
 - May 21, 2025
 - May 28, 2025

7. The meeting concluded and members were thanked for their contributions to the group.

The meeting adjourned at 8:00 p.m.