



Randy E. Hayman, Water Commissioner

April 22, 2025

Dear Philadelphia Water Customer:

You are receiving this letter as a notification that a Philadelphia Water Department (PWD) construction job is beginning in your neighborhood. PWD has identified the water mains below as those that need to be replaced, in order to increase service reliability and reduce the chance of breakages. This project will also install green stormwater infrastructure (GSI).

Our work will take place in the coming months on the blocks listed below, in your neighborhood. **As a neighbor in this community, you will not be directly impacted by the work;** we do want you to be aware of possible traffic disruptions and delays while this work is ongoing. This project will take place at these locations:

<b><u>Street</u></b>	<b><u>From</u></b>	<b><u>To</u></b>	<b><u>Type of Work</u></b>
Cottage St.	Robbins St.	Levick St.	Water Main Reconstruction
Glenview St.	Charles St.	Algard St.	Water Main Reconstruction
Longshore Ave.	Walker St.	Cottage St.	Water Main Reconstruction
Cottage St.	Knorr St.	Disston St.	Water Main Reconstruction & GSI
Knorr St.	Charles St.	Cottage St.	Water Main Reconstruction & GSI
Algard St.	Knorr St.	Longshore Ave.	Water Main Reconstruction & GSI
Walker St.	Knorr St.	Longshore Ave.	Water Main Reconstruction & GSI
Disston St.	Erdrick St.	Ditman St.	Water Main Reconstruction & GSI

**PWD Project Name & Website:** #20552 Knorr / Disston | [water.phila.gov/20552](http://water.phila.gov/20552)

**Contractor:** Phillip Pio

**Estimated Project Dates:** April 2025 - July 2026

- During normal working hours (7:00am-3:30pm), it may be necessary to close the street
- Trash and recycling should be placed at the curb as regularly scheduled
- This project has both an engineer and inspector who will be on-site regularly to ensure that the work proceeds in a safe and professional manner
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying them as a PWD employee; their contact information is also on the Project Page site listed above
- If a water service line needs to be shut-off, the inspector will notify your block one day in advance

If you are unable to contact the inspector at the job site, or have any other questions, please contact the engineer at the number listed below between 8:00 a.m. - 4:30 p.m. Monday thru Friday. Should a water emergency occur, please call the Water Department hotline at (215) 685-6300.

**Further information about this project can be found at** [water.phila.gov/20552](http://water.phila.gov/20552).

Sincerely,  
Walid El-Morshedy  
Division Engineer  
215-685-6359

*If you need a copy of this information in another language, please call the number above.*

*Si desea una copia de esta información en español, llámenos al número indicado arriba.*