

Work #: 20578
Property Address:



January 28, 2025

Dear Philadelphia Water Department Customer:

You are receiving this letter as a notification that a Philadelphia Water Department (PWD) construction job is beginning in your neighborhood. Our work will take place in the coming months on the blocks listed below, and as a neighbor in this community, we want you to be aware of possible traffic disruptions and delays while this work is ongoing.

PWD has identified the water mains below as those that need to be replaced, in order to increase service reliability and reduce the chance of breakages. Due to the staggered nature of construction, residents directly impacted by this work will receive an **additional hand delivered letter** to their home alerting them that work is soon to begin on their block. This project will take place at these locations:

<u>Street</u>	<u>From</u>	<u>To</u>	<u>Type of Work</u>
Magee Ave.	Walker St.	Charles St.	Water Main Reconstruction
Gilham St.	Erdrick St.	Frankford Ave.	Water Main Reconstruction
Erdrick St.	Gilham St.	Hellerman St.	Water Main Reconstruction
Greeby St.	Walker St.	Erdrick St.	Water Main Reconstruction
Algard St.	Magee Ave.	Hellerman St.	Water Main Reconstruction
Hellerman St.	Algard St.	Walker St.	Water Main Reconstruction
Walker St.	Passmore St.	Levick St.	Water Main Reconstruction
Elbridge St.	Walker St.	Frankford Ave.	Water Main Reconstruction
Erdrick St.	Magee Ave.	Gilham St.	Water Main Reconstruction Green Infrastructure

PWD Project Name & Website: #20578 Magee/ Gilham | water.phila.gov/20578

Contractor: Pio Construction

Estimated Project Dates: January 2025 – February 2026

If this work requires us to replace a portion of your water service line to connect to the new water main – **and if your water service line is made of lead or steel – we will, upon authorization from the property owner, replace the entire water service line from the water main in the street to the meter in the basement at no charge to the property owner.**

Please review the enclosed fact sheet, “**How to Check Your Service Line Material,**” to determine if the property has a lead or galvanized steel water service line. Confirming the presence of a lead or galvanized steel water service line will help determine if the following information is applicable to this property.

Lead from a water service line, lead solder or lead-based epoxy once used with some steel pipes can enter your drinking water. **Even very small amounts of lead can cause serious health risks, especially for pregnant women, children under six, and adults with high blood pressure and kidney problems.** All sources of lead exposure, including paint, dust, and soil, should be controlled or eliminated.

Because the property owner is responsible for the maintenance of the property’s water service line between the water main and the meter, and because Philadelphia Water Department contractors will need to access the property,

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we will need the property owner's permission to complete this work. If you have confirmed that the property has a lead or galvanized steel water service line, you are the property owner, and you are interested in receiving a full water service line replacement, please sign the enclosed **Lead and Steel Service Line Replacement Authorization**.

Please photocopy the Authorization form for your records, and return it to us via email as a PDF to PWDSL@phila.gov, or mail it to the attention of: PWD Public Affairs, Lead Service Line Replacement Program, 5th Floor, 1101 Market Street, Phila., PA, 19107. If you are not the property owner, please share this information with the owner.

If you have already submitted this form, you do not need to take further action. Our inspector will contact the property representative in the near future for an inspection related to this work.

We have also enclosed a "**Daily cleaning tips**" and "**Cleaning faucet aerators**" factsheet. The fact sheet contains helpful practices to make sure you are drinking fresh, top quality water straight from our water main, regardless of the service line's material.

- **When a water main is replaced, our contractor is also required to replace the existing water service line between the new water main and the curb stop**
- During normal working hours (7:00am-3:30pm), it may be necessary to close the street
- Trash and recycling should be placed at the curb as regularly scheduled
- This project has both an engineer and inspector who will be on-site regularly to ensure that the work proceeds in a safe and professional manner
- Should you experience any problems as a result of the work, please talk with the inspector on the job site who will be wearing clothing identifying them as a PWD employee; their contact information is also on the Project Page site listed above
- If a water service line needs to be shut-off, the inspector will notify your block one day in advance

If you are unable to contact the inspector at the job site, or have any other questions, please contact the engineer at the number listed below between 8:00 a.m. - 4:30 p.m. Monday through Friday. Should a water emergency occur, please call the Water Department hotline at (215) 685-6300.

Further information about this project can be found at water.phila.gov/20578.

Sincerely,
Gary Seifert
Division Engineer
215-685-6363

If you need a copy of this information in another language, please call the number above.

Si desea una copia de esta información en español, llámenos al número indicado arriba.

Nếu quý vị muốn có một bản sao thông tin này bằng tiếng Việt, hãy gọi chúng tôi theo số máy trên đây.

假如您希望獲取該資訊的華語譯本，請撥打我們上面的電話號碼。

이 안내문의 한국어 본을 원하시면, 위에 제시된 번호로 저희에게 전화하여 주십시오.

Если Вы хотите получить данную информацию на русском языке, пожалуйста, звоните нам по указанному выше номеру телефона.